#### **At Your Service!**

#### Animal Care and Control ...... 703-777-0406 Pet adoptions to Loudoun and adjacent Virginia county residents Shelter for unwanted, abused or stray animals Dog licenses Rabies immunization clinics Animal cruelty investigations • Lost and found reporting program Emergency rescue Shelter tours and humane education programs • Information on wildlife and pets in housing Building and Development ....... 703-777-0397 • Processing of land development applications • Enforcement of zoning ordinance Construction plan review Building permits Erosion and sediment control Soils, geology, mountainside overlay issues Grading permits • Building Code Inspections..703-777-0220 (V/TTY) Clerk of the Circuit Court ...... 703-777-0270 Recording of deeds, trusts and land records • Processing of Circuit Court suits and appeals • Processing of marriage licenses, passport applications, wills, and other legal records Recording of business names • Genealogical assistance Commissioner of the Revenue .... 703-777-0260 State income tax assistance Assessment of personal & business property Business licenses and related business tax programs and information Tax relief for elderly and disabled Federal and state tax forms Commonwealth's Attorney ....... 703-777-0242 Prosecution of criminal cases **Community Corrections** Program ...... 703-777-0207 Alternative sentencing of offenders Alternative bond and monitoring of pretrial

defendants

Cooperative Extension	703-777-0373
<ul> <li>Agriculture and horticulture info</li> </ul>	rmation
<ul> <li>4-H clubs and camping prograr</li> </ul>	ns
Financial counseling and mone	v management

- Financial counseling and money managementFood sanitation certification
- Child care provider training
- Nutrition education

#### County Administrator's Office ..... 703-777-0200

- Board of Supervisors meeting information
- Official records of Board of Supervisors meetings

#### County Jobline ......703-777-0536

Current information about Loudoun County government job vacancies

#### Economic Development ......703-777-0426

- Support for business, industry and agriculture
- Economic and market information
- Website: www.loudoun.gov/business

#### Emergency Services ...... 911 (V/TTY)

• Emergency fire, rescue and law enforcement

#### Financial Services ......703-777-0290

- Real property records
- Real property assessments
- Land use assessments

#### Fire and Rescue ......703-777-0333

- Fire and life safety inspections
- Fire and life safety education
- Fire and rescue training
- Volunteer recruitment and related services
- Fire investigation information
- Hazardous materials information
- Emergency fire/rescue services ..... 911 (V/TTY)

#### General Services ...... 703-771-5552

- Public works
- Street sign installation

#### Health Department -

#### Community Health Services ..... 703-777-0236

- Childhood, travel and routine immunizations
- Blood pressure, pregnancy, HIV (AIDS) and tuberculosis screening

- Bioterrorism surveillance
- Nutritional and health education and counseling
- Health education and counseling
- Well child care
- Dental education and restorative and emergency services
- Sexually transmitted disease testing/treatment
- Family planning services
- Prenatal and postnatal maternity care
- Communicable disease control and investigation

#### Environmental Health Services .. 703-777-0236

- Management of birth and death records
- Construction plan review and permitting of food and lodging facilities and public swimming pools
- Restaurant and food facility evaluations
- · School and child care facility evaluations
- Animal bite investigations and rabies sampling
- Environmental health complaint investigations
- Insect control and West Nile Virus prevention including bird and mosquito testing
- Indoor air quality information
- Radon test kits and information
- Certification of food managers and swimming pool operators
- Private well and water supply development, permitting, and quality control testing
- Public water system monitoring
- Sewage disposal system evaluations, permitting, inspections and approvals
- Land application of biosolids proposal review, permitting and monitoring
- Land development reviews

#### Housing Services ...... 703-777-0389 (V/TTY)

- Emergency homeless shelters
- Transitional housing programs for the homeless
- Homeless intervention program
- Rental assistance for low-income residents to obtain housing
- Affordable housing program rental, for-sale and down payment/closing cost assistance
- Family Self-Sufficiency program to help families achieve economic independence

## • Community-based water/sewer programs for

- low- to moderate-income residentsIndoor plumbing and rehabilitation assistance
- Weatherization assistance

#### Library Services ...... 703-777-0368 (V/TTY)

- Loans of books, magazines, audio, video and DVD materials from six county libraries and Outreach Services
- Information by phone, in person, and from the library's Website: <a href="www.lcpl.lib.va.us">www.lcpl.lib.va.us</a>
- Online databases
- Online web catalog
- Public access to the Internet from branch libraries
- Free educational and cultural programs for children, teens and adults at all branch libraries
- Equipment and services for individuals with disabilities

#### Mapping and Geographic Info..... 703-771-5778

- Sales and distribution of maps, mapped digital data and aerial photographs
- Tax mapping
- Street naming and addressing
- Purchase of Development Rights program

#### Mental Health ...... 703-771-5100

- Treatment for individuals with severe emotional problems
- Substance abuse prevention
- Mental Health education programs
- Alcohol and drug abuse treatment
- Crisis intervention
- Vocational assistance for mentally ill individuals
- Residential programs for adults

#### Mental Retardation ............ 703-777-0377 (V/TTY)

- Support and assistance for mentally retarded individuals and their families
- Residential programs for adults
- Adult foster home care
- Employment and day support services
- Early intervention services for infants and toddlers

#### **At Your Service!**

Parks, Recreation and Community Services
school students  • Adult and youth sports
<ul> <li>Activities for children and adults who are physically or mentally challenged</li> <li>Summer day camp and specialty camps</li> <li>County aquatic facilities and swimming lessons</li> <li>Historic properties and programs</li> <li>Office on Youth</li></ul>
<ul><li>Delinquency prevention</li><li>Information and referrals about youth services</li></ul>
Research on youth issues
<ul> <li>Loudoun Communities That Care program Area Agency on Aging 703-777-0257 (V/TTY)</li> <li>Elder Choices – information and assistance</li> <li>Senior leisure programs</li> </ul>
<ul><li>Senior CAFEs – lunch and programs</li><li>Senior Centers</li></ul>
Retired and Senior Volunteer Program (RSVP)     Homebound meals     Respite Center adult day core
<ul> <li>Respite Center – adult day care</li> <li>Transportation for the elderly</li> <li>Health insurance counseling</li> </ul>
Planning 703-777-0246
<ul><li>Long-range community planning</li><li>Processing of plan amendments</li><li>Processing of legislative land development</li></ul>

rezoning and special exception applications

Public Information ...... 703-777-0113

• Demographic Information

• Informational guides and brochures

• County Website: www.loudoun.gov

<ul> <li>Recruitment and matching of volunteers for non-profit and governmental agencies</li> <li>Leadership Loudoun program</li> <li>Community meetings and outreach</li> <li>Cable television programs and administration</li> </ul>
<ul> <li>Schools</li></ul>
Sheriff's Office (non-emergency)703-777-1021  Law enforcement Responses to emergency calls 911 (V/TTY) Adult Detention Center
<ul> <li>Social Services</li></ul>

• Youth educational/vocational program

• Secure detention of court-ordered youth

Solid Waste Management
Transportation Services 703-737-8624 • Transportation Planning
<ul> <li>Commuter Services</li></ul>
Commuter bus promotion and information     Treasurer
<ul> <li>Collection of real estate and personal property tax payments</li> <li>County vehicle decals</li> <li>Dog licenses</li> </ul>
Victim Witness 703-777-0417  • Support to crime victims and witnesses  • Assistance to law enforcement with crisis intervention
<ul> <li>Information about court procedures and victims' rights</li> </ul>
<ul> <li>Voter Registration</li></ul>

## Loudoun County Board of Supervisors 703-777-0204

Scott K. York Chairman-At-Large **Eleanore C. Towe** Blue Ridge District **Chuck Harris Broad Run District** Sally R. Kurtz Catoctin District J. Drew Hiatt **Dulles District** Mark R. Herring Leesburg District Mercer District Jim Burton **Eugene Delgaudio** Sterling District William Bogard Sugarland Run District

# At Your Service!



### 188 Services

provided by the

County of Loudoun

www.loudoun.gov